



Starling Physicians, PC Notifies Patients of Data Security Incident

Rocky Hill, Connecticut – Starling Physicians, PC (“Starling Physicians”) has recently become aware of a data security incident that may have resulted in unauthorized access to the private information of a small percentage of our patients. At this time, there is no evidence of any attempted or actual misuse of any personal information. However, Starling Physicians is notifying, via first-class mail, any patient whose information may have been accessed to provide details of the incident and to provide resources to help protect our patients.

Specifically, on or about July 7, 2020, Starling Physicians discovered that a recent data security incident involving Starling Physicians’ business email environment resulted in the exposure of personal information of a small percentage of current and past Starling Physicians’ patients to an unknown individual who was not authorized to view it. Starling Physicians has since worked diligently to determine exactly what happened and what information was involved as a result of the incident.

After a thorough review, and with the assistance of a third-party vendor, Starling discovered that the affected email accounts contained information pertaining to a small percentage of our current and former patients including names, dates of birth, medical record and/or patient account numbers, diagnostic information, healthcare provider information, prescription and/or treatment information and, in certain limited instances, addresses, social security numbers and Medicare/Medicaid ID numbers. The exact elements of personal information that were affected as a result of this incident varied per individual. **Once again, Starling Physicians has no evidence of attempted or actual misuse of anyone’s information as a consequence of this incident.**

In light of this incident, Starling Physicians is offering complimentary identity theft restoration and credit monitoring services through Epiq to help protect any impacted current and/or former patients. Starling Physicians encourages current or past patients who think their information may be at risk to call (888) 490-0254 Monday through Friday, 9:00 a.m. to 9:00 p.m., Eastern Time.

Starling Physicians is committed to ensuring the security of all information within its control, and is taking steps to prevent a similar event from occurring in the future. This includes the strengthening of our cybersecurity posture by performing additional hardening of our network, platforms, and software to prevent the future occurrence of any similar data security incidents. Starling Physicians is also working with third-party cybersecurity experts and implementing additional employee training.

Once again, Starling Physicians sincerely regrets any inconvenience or concern that this matter may cause, and remains dedicated to ensuring the privacy and security of all information in our control.

Sincerely,

Michael Posner, MD, MBA, FACS

Chief Executive Officer and Chief Medical Officer

Starling Physicians, PC

2110 Silas Deane Highway | Rocky Hill, CT 06067

860-258-3470 | Fax: 860-571-6800